

IPRO VIEWS

LEDI eDiscovery Survey 08

- 208 respondents representing 152 entities answered questions on eDiscovery issues. Download your copy today.



Case Study MGM Mirage-

How IPRO helps Vicki Ferraro tackle the daunting task of searching through 5 years worth of meeting notes for all 151 subsidiary entities of the MGM MIRAGE.



IPRO at ILTA - See IPRO

August 25-28 at the annual ILTA conference.



Upcoming Events- See where IPRO will be this fall.



2008 E-DISCOVERY SURVEY of ILTA MEMBERS



LEDI
Legal Electronic Document Institute

The Results are in.

See how IPRO fared in the 2008 LEDI eDiscovery Survey.

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2008 eDiscovery Survey by LEDI

"How do you feel about your eDiscovery software or the service bureaus handling your cases?" "Are you satisfied?" "Why or why not?" "Is your cost low and quality high?" "Are you familiar with the EDRM Project?"

These are the types of questions addressed in a 2008 eDiscovery survey conducted by the Legal Electronic Document Institute on behalf of IPRO. LEDI's survey focuses on many different topics and includes questions pertaining to the recent FRCP changes and the amount of In-house litigation companies perform, but the most important finding in the survey was the dissatisfaction respondents felt regarding the performance of available software. IPRO was the software most mentioned by name as the best, above Summation and Concordance. It seems to be a long-standing opinion that IPRO technology is superior to others because of the ease of use and that IPRO provides customers with software that gets the job done.

The significance of the LEDI survey is high due to the number of participants far exceeded some of the other surveys recently conducted, such as the Socha-Gelbmann Survey with responses from 107 service and software providers, 29 law firms and 19 corporations and a recently released Fios survey concerning corporate counsel's view of eDiscovery trends and perspectives with only 28 respondents. LEDI's survey included 208 respondents representing 152 entities, which offers a much more inclusive vision into the eDiscovery world, and defines some of the more important problems facing those in it. Some also may be skeptical when viewing other industry surveys because their methodology for completion is sometimes unclear.

For more information on the LEDI 2008 eDiscovery Survey, please visit www.iprosurvey.com.

IPRO Exhibiting at ILTA '08 Conference August 25-28

See IPRO at the 31st Annual Educational Conference of the International Legal Technology Association, also known as ILTA '08, in Grapevine, Texas. The theme of this conference is Global Perspective, Peer Advantage. The focus is to broaden awareness in companies about adopting a global perspective and foster advantageous networking opportunities.

IPRO's President, Jim King, believes attendance at ILTA '08 is most beneficial for IPRO customers as opposed to being directly beneficial for the company. ILTA conferences have consistently provided attendees with the opportunity to learn about emerging and existing technology in one location. Those attending ILTA '08 will have the chance to learn directly why IPRO's new products are leading the ESI processing and review markets. These users will be able to compare technologies easily and to have discussions with developers and owners regarding what they need in their practice, enabling them to make informed decisions about what is best for their firm.

Please make sure to visit IPRO at booth 504.

How IPRO View Improved Productivity at MGM MIRAGE

One of the most frustrating things in today's eDiscovery world is having to search through the overwhelming amount of data abounding in litigation cases. The large amount of electronically stored information (ESI) can make each case incredibly complex. This has become a concern in the eDiscovery field, and there are now multitudes of software to help ease the load of so much ESI. The process to search for key terms can be monotonous and time consuming, and it usually results in high costs and low productivity. That's where using specially designed eDiscovery software can make a substantial difference.

The Challenge

That was the case for Vicki Ferraro of MGM MIRAGE. Mrs. Ferraro is in charge of managing corporate records for all 151 subsidiary entities of MGM MIRAGE and she is frequently presented with the challenge of searching through these records for particular decisions made by the various boards. Typically, when she performs a search, her goal is to discover the details of decisions approved by either the subsidiaries' or the MGM MIRAGE board of directors.

Often times, the "when" criteria for these detailed searches is rather loosely defined and her books are filled with minute logs from every meeting. Mrs. Ferraro has experienced significant difficulty in producing results efficiently, often spending hours and days researching a particular detail, impacting time that could be used for more productive projects. "Sometimes my boss will tell me to look for a decision approval that was made between 2001 and 2006," she said. Given how many decisions could have been made in five years, this is a daunting assignment.

The Solution

In 2007, Mrs. Ferraro was introduced to IPRO View. The implementation of IPRO View into the MGM MIRAGE corporate bookkeeping system fostered a shift from the old search method to a new, faster, and more efficient method. IPRO View is typically used to review ESI by allowing the user to search, retrieve, tag, and redact images, but she uses it in a more non-traditional manner. After sending the corporate books to a third party where they are OCRed and uploaded into an electronic format, they are sent back to her. From that point, she can view all corporate books on her computer with IPRO View. She uses the program's search feature to find results when she needs them. "All you have to do is type in the search word, press the button, and poof! There it is" she stated. She says IPRO View is time effective because it finds the results without wasting time. During one of her first instances using IPRO View she was asked research an approval to repurchase 200,000 shares. She typed the number in IPRO View and found the result almost immediately.



The Success

Mrs. Ferraro has been using IPRO View for nearly a year, and she still feels the same way about it because it is so easy to use and allows flexibility in her job. She believes IPRO View is cost effective because her time is valuable; by not spending so much of it searching, she can do more productive things for the company. While not involved in this particular instance, during an investigation by the gaming regulatory authorities regarding a joint venture of the company for a new casino in Macau, MGM MIRAGE required search of data. "It would have taken literally almost a year if it wasn't for IPRO," she stated, but it only took a few months.

IPRO software can be used in many different ways and is designed with versatility to scale up or down depending on the user's needs. It is designed with the end-user in mind and Mrs. Ferraro's experiences are a testament to the ease, flexibility, and user-friendliness of IPRO software.

Upcoming IPRO Events: Women in E-Discovery Career and Technology Expo, Masters Conference for Legal Professionals, ACC Annual Meeting

On September 18th, IPRO will be attending the Women in E-Discovery Career and Technology Expo as Platinum Level Sponsor. This conference is also located in Washington D.C. IPRO will be demoing eReview for all conference attendees from 10:20-10:50am and 2:20-2:50pm.

On October 16-17th, IPRO will be attending the Masters Conference for Legal Professionals. The Masters Conference will be located in Washington, D.C. Please make sure to visit IPRO at booth 22.

On October 19-22nd, IPRO will be attending the ACC Annual Meeting in Seattle, WA as a Blue Level Sponsor. This conference will be located at the Washington State Convention Center and will consist of many tracks covering different topics, including Litigation.



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